

Public Library Service Model Y

Global Summary

What	Reduces the number of systems to between 6 and 8, based on the delivery regions recommended by the Delivery Work Group.
Where	Changes will take place in all areas of the state, although those with large geographic areas may feel the change less acutely.
When	The timeline would need to be determined.
Why	Increase in scale will create efficiencies.
How	Method would need to be determined
Structure	A statewide management team is responsible for delivering services. Includes statewide portal and discovery layer.
Governance	Provides for a Statewide governing board for all library services, but systems remain with individual governing boards.
Funding	Each of the new systems/regions will see new budgets based on the current formula. The only way the regions will see increased revenue is if the new larger systems include significantly higher levels of population.

How Workgroup Recommendations Relate:

ILS	Statewide discovery layer. No dramatic change needed
ILL	Would align with new system boundaries
Delivery	Boundaries of delivery regions become the system borders. Work group recommendations fully implemented.
Collections	Purchasing pools become larger.
Consulting/CE	Implement online portal
Technology Support	Overlays 3 technology support areas.
Resource Library	
Chapter 43	

Public Library Service Model Y

Model Title: 6-8 Regional Library Systems under a Statewide Services Umbrella

Summary Description

This model aligns with delivery regions which also incorporate one or more shared ILS. A statewide governing board and statewide service management team help provide and monitor service expectations. Creating a statewide service philosophy with a more formalized regional structure.

Structure

Statewide Governance Group

- State Library Board--Representational appointment from each system (member librarian based?)

- State Librarian

- Variations for Statewide Governance Group--Statewide service advisory group(s)

Statewide Service Management Team

- Delivery

- ILS/ILL

- Collections

- Consulting/CE

- Technology

- Variations —Team Leader/Functional Manager versus State Librarian;

- Management team members could be responsible for multiple service areas

Mandatory System Services and Standards to support equity of service (SRLAAW [Creating More Effective Public Library Systems](#) 2013)

Statewide services such as ILL; Technology Infrastructure; Delivery to regional hubs; Electronic Resources (Baseline); Digitization; Discovery Layer; Portal

Regional System Board

- Representation from Region

- Appointment of citizens and library staff

- Geographically diverse

Regional System staff

- Dedicated staff for each service area

- Multiple region staff such as Facilities and Data

Online portal

Statewide discovery layer

ILS

The 8 proposed delivery regions mirror shared ILS regions. Further mergers of ILSs could reduce the number of delivery regions. Existing ILSs could co-exist in larger regions.

ILL

Regional ILL service boundaries can be supported.

State-level ILL Support.

Delivery

The model would mirror the 8 proposed delivery regions.

Collections

Electronic Resources

- Some electronic resources such as Overdrive and BadgerLink are already provided statewide. The statewide approach could establish the baseline of resources along access to additional resources as determined by local needs.

Digitization

- Supports statewide services and regional digitization kits.

Consulting/CE/Professional Development

Consulting staff would be based in system areas.

Add multiple system region consulting staff such as facilities and data.

CE staff could mirror number of regions.

Technology Support

Proposed three technology regions based on the ideal delivery map or similar map.

Delivery regions will support their distribution needs.

Infrastructure (technology regions or Statewide) and regional field offices can be supported by this model.

Resource Libraries

Regional resource libraries to support specialized collections within a region. This is a variation from the workgroup model.

Could add statewide resource library concept in addition to regional resource libraries.

Key Challenges/Questions with this Model

1. Coordination of services.
2. Will silos be reduced?
3. Is it too top-heavy? Balance of administration and service.
4. Incentives to merge systems and ILSs.
5. Balancing of state funding between new system areas.
6. Roles for existing library service agencies/providers.
7. Implementation timeline.
8. Can consultants share responsibilities?
9. How to determine qualifying skills for consultants
10. How can we make it easier for entire systems merge with each other?
11. How to create an easier way for a county to realign with a different system