



#### Administration

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Committee: Board of Public Works	<b>Date:</b> 8/22/2019	
Common Council Item Number: ID #19-0985		
Submitted By: Fred Abadi, Director of Public Works	City Administrator Approval: Kevin Lahner, City Administrator	
Finance Department Review: Rich Abbott, Finance Director	City Attorney's Office Review: Brian Running, City Attorney	
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# Subject:

Review and act on the request from DeeDee and Bruce Follo for a one-time sewer credit for 3521 Madison.

### Details:

The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

The property owners, DeeDee and Bruce Follow, in a letter dated October 9, 2018, has requested to receive a credit for sewer service charges for the quarter ending August 20, 2018. As stated in the letter, they had a sod lawn installed at their new house and needed to establish it.

For comparison and calculation of a refund, the average water usage was compared with the quarter of heavy usage.

High Usage Quarter: 66,700 gallons Average Usage / quarter: 38,100 gallons Estimated Additional Usage: 28,600 gallons

Calculated Refund: \$189.33

The Department of Public Works recommends approval of a one-time sewer credit totaling \$189.33.

# **Options & Alternatives:**

To not approve the one-time sewer credit or approve another dollar amount.

# **Financial Remarks:**

### **Executive Recommendation:**

Recommend approval of a one-time sewer credit totaling \$189.33.

