UTILITY PERFORMANCE REPORT

| | <u>Operations</u> | September 2019 | <u>YTD</u> 2019 | <u>2019</u> GOAL | <u>%</u> 2019 |
|---|-----------------------------------|-------------------|--------------------|---------------------|------------------|
| 1 | Water Service Replacements by WWU | 2 | 29 | 49 | 59.2% |
| 2 | Main breaks repaired | 0 | 19 | 25 | 76.0% |
| 3 | Hydrants repaired | 15 | 290 | 140 | 207.1% |
| 4 | Hydrants replaced | 4 | 10 | 20 | 50.0% |
| 5 | Valves repaired | 3 | 10 | 40 | 25.0% |
| 6 | Valves replaced | 4 | 16 | 40 | 40.0% |
| 7 | New meters installed | 10 | 87 | 100 | 87.0% |
| 8 | Water Samples Tested | 719 | - / | 9,000 | 72.4% |

| | Pumpage Summary | <u>September</u> | <u>YTD</u> | <u>2019</u> | <u>%</u> |
|----|-----------------|--|---|-------------|----------|
| 9 | Monthly | 170,986 | *************************************** | 175,000 | 97.7% |
| 10 | YTD | ********* | 1,562,160 | 1,635,000 | 95.5% |
| 11 | Annual | ************************************** | 1,562,160 | 2,098,000 | 74.5% |

| | Technical Services | <u>September</u> | <u>YTD</u> | <u>2019</u> | <u>%</u> |
|----|--|------------------|------------|-------------|----------|
| 12 | Water lateral applications approved | 8 | 62 | 100 | 62.0% |
| 13 | Feet of new water main installed by Contractors for private development | 0 | 184 | 14,000 | 1.3% |
| 14 | Feet of replacement water main by Contractors | 2,196 | 15,090 | 15,760 | 95.7% |

| | Administrative Services | <u>September</u> | <u>YTD</u> | <u>2019</u> | <u>%</u> |
|----|-------------------------|------------------|------------|-------------|----------|
| 15 | Toilet Rebates | 2 | 151 | 300 | 50.3% |
| 16 | Showerhead Rebates | 0 | 2 | 20 | 10.0% |
| 17 | Rain Barrel Rebates | 0 | 6 | 12 | 50.0% |