

UTILITY PERFORMANCE REPORT

<u>Operations</u>		<u>November</u> <u>2019</u>	<u>YTD</u> <u>2019</u>	<u>2019</u> <u>GOAL</u>	<u>%</u> <u>2019</u>
1	Water Service Replacements by WWU	0	33	49	67.3%
2	Main breaks repaired	5	27	25	108.0%
3	Hydrants repaired	6	315	140	225.0%
4	Hydrants replaced	2	14	20	70.0%
5	Valves repaired	1	14	40	35.0%
6	Valves replaced	0	22	40	55.0%
7	New meters installed	4	104	100	104.0%
8	Water Samples Tested	745	8,003	9,000	88.9%

<u>Pumpage Summary</u>		<u>November</u>	<u>YTD</u>	<u>2019</u>	<u>%</u>
9	Monthly	155,171		158,000	98.2%
10	YTD		1,884,635	1,943,000	97.0%
11	Annual		1,884,635	2,098,000	89.8%

<u>Technical Services</u>		<u>November</u>	<u>YTD</u>	<u>2019</u>	<u>%</u>
12	Water lateral applications approved	3	67	100	67.0%
13	Feet of new water main installed by Contractors for private development	0	184	14,000	1.3%
14	Feet of replacement water main by Contractors	0	15,538	15,760	98.6%

<u>Administrative Services</u>		<u>November</u>	<u>YTD</u>	<u>2019</u>	<u>%</u>
15	Toilet Rebates	280	445	300	148.3%
16	Showerhead Rebates	0	2	20	10.0%
17	Rain Barrel Rebates	0	7	12	58.3%