



Date: 1/23/2020
City Administrator Approval: Kevin Lahner, City Administrator
City Attorney's Office Review: Brian Running, City Attorney

Subject:

Review and act on the request from Michael Morgan for a one-time sewer credit for 2001 Coldwater Creek Dr..

Details:

The City of Waukesha Municipal Code Chapter 29 requires sewer billing to be based upon the measured volume of water consumed and allows for a one-time unmetered credit. According to Chapter 29.6(d) titled One-Time Unmetered Credit, residential users may request an adjustment of sewer service charges for special circumstances such as installation of a new swimming pool or establishing a new lawn.

The property owner, Michael Morgan, in a letter dated April 19, 2019, has requested to receive a credit for sewer service charges for the quarter ending August 20, 2019. As stated in the letter, they are requesting a credit for watering to establish their new lawn when they moved into their new house.

For comparison and calculation of a refund, the average water usage was compared with the quarter of heavy usage.

High Usage: 48,200 gallons Estimated Additional Usage: 39,960 gallons Calculated Refund (2019 - \$7.25 /1000 gal): \$267.96

The Department of Public Works recommends approval of a one-time sewer credit totaling \$267.96.

Options & Alternatives:

To not approve the one-time sewer credit or approve another dollar amount.

Financial Remarks:

Executive Recommendation:

Recommend approval of a one-time sewer credit totaling \$267.96.

