

City of Waukesha IT Technical Assessment

Registration Software

Requesting Department Use

Fiscal Year: 2021 Requester: Mona Bauer Title: CASM Dept: PRF

Project Overview and Goals:

Active Network has informed the clients that have purchased MaxGalaxy (WPRF Registration Software) that in October of 2021, Microsoft will no longer be supporting Silverlight.

MaxGalaxy structure/architecture has been based on Silverlight. Because of this, there will no longer be any support or updates to the system and the registration software will need replaced.

Active does have a couple of options for us to review including a switch to their non-Silverlight version of Galaxy. However, with that option, we do not have access to all the modules we are now using with the biggest challenge being the loss of the League Module. Another option is to switch to Active software. By utilizing that option, and they are offering a three-year contract, free transfer of the database and for the life of the contract waiving the transaction fee charged. The Active software is enticing especially with the per transaction fee being waived. However, to do our complete due diligence, other software options need to be explored as well including versions designed for Park and Rec departments in Munis and Civic Rec currently in use.

One of the goals for the software is that it MUST interface with Munis. A second goal is to not loss any of the online functionality we currently have (ability to apply account credit, processing ACH payments, etc.). Another goal is to have great reports available including customizable reports. These reports should be able to be exported into Excel, Word or be made into a PDF. These goals as well as others will be incorporated into the Request For Proposal (RFP) to be released next year, if project is approved.

Proposed Project / Technology

Check one: ☒ Replacement ☐ New ☐ Upgrade ☐ Other:

Will any of the following need to be purchased: PCs, Handheld devices, Laptops, printers, scanners, etc.

☐ N/A ☒ Yes ☐ No

If yes, please explain: There may be a need for new card readers, cash drawers, scanners, etc. that will only work with selected system.



