Judith Allen

From:

Judith Allen

Sent:

Tuesday, November 26, 2019 3:58 PM

To:

david.saye@tds.net

Subject:

3547 Howell Oaks Dr Sewer Credit

The City Engineer has received your request for a sewer credit for the property located at 3547 Howell Oaks Dr. At this time, there is not enough of a usage history to calculate a credit. The City Engineer needs the usage through August 20, 2020, to compare with the high usage in 2019. I will collect the water usage in September (2020) and will plan to present the item at the October 8 or 22 Board of Public Works meeting.

Thank you,

Judy

Judith A. Allen

Office Manager Department of Public Works Engineering Division 130 Delafield St. Waukesha, WI 53188-3616

Phone: 262-524-3605

Email: <u>jallen@waukesha-wi.gov</u> Facebook: The City of Waukesha



3547 Howell Oaks Dr Waukesha, WI 53188 414-702-6424

BOARD OF PUBLIC WORKS

October 6, 2019

Mr Abadi,

I am writing regarding water usage for account 118781753. Specifically, the billing periods of 20Feb19 - 20May19 and 20May19 - 20Aug19. It should go without saying, but the most recent amount of \$1045.03 was quite alarming.

The summer of 2018 we built a new home at 3547 Howell Oaks Dr. Subsequently, we had unusually high-water usage while trying to establish the shrubs, trees, and lawn this summer. The watering was compounded by the long duration of excessive heat and no rain.

Obviously, water consumed for watering does not go through the wastewater lines and following treatment plant. As such, I am requesting an adjustment to the \$177.93 and \$522.73 wastewater portions, respectively, of those bills.

If there are any questions, please contact me at david.saye@tds.net or 414-702-6424 so that I may help.

I appreciate your help in this matter.

Sincerely,

Dave Saye

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