AMENDMENT TO WINDSTREAM AGREEMENT

This AMENDMENT ("Amendment") effective as of the latter of the signature dates below, amends the Agreement, in addition to any and all related addenda or amendments (collectively, the "Agreement"), by and between City of Waukesha ("Customer") and the Windstream legal entity(ies) providing the Service to Customer, as identified on Customer's bill ("Windstream").

TERMS OF AMENDMENT

Windstream and Customer hereby agree to amend the Agreement by moving, adding or changing Services at an existing Service location or adding a new Service location, as identified in Quote# 2126774, attached hereto and hereby incorporated into the Agreement. The Services to be provided at such Service locations and rates for the same are also set forth in the Quote, along with other applicable terms and conditions.

Except as modified by this Amendment, the terms and conditions set forth in the Agreement remain unchanged. All amended Services are subject to the Term stated on the Quote.

IN WITNESS WHEREOF, this Amendment is hereby duly executed by an authorized representative of each Party hereto.

City of Waukesha (Customer)	WINDSTREAM and its affiliates	
	(Windstream)	
SIGNATURE:	SIGNATURE:	
AUTHORIZED REP.	AUTHORIZED REP.	
(PRINTED NAME):	(PRINTED NAME):	
TITLE:	TITLE:	
DATE:	DATE:	

Account Summary

Customer Name	City of Waukesha
Quote #	2126774
Windstream Enterprise Representative	Thomas Sheldon
Contract Term Length	36 Months
Effective Date	October 13, 2020
MMF	\$1,497.03

Summary of Charges (Total for All Locations)

Dynamic IP Total*	\$1,497.03 \$1,497.03	\$0.00
Common Voice Features	\$0.00	\$0.00
Product	Monthly Recurring Charges	One-Time Charges

"The Monthly Recurring Charges represented above DO NOT include the taxes or charges that Windstream passes on to governmental entities AND the following Windstream fees and surcharges: Access Recovery Charge of up to \$3.00 per line or a maximum of 5 per trunk. Regulatory Assessment Surcharge of up to 8% applies to Interstate and International charges in the following states MN, NY and PA. An Administrative Service Fee of up to 12% applies to Interstate, Intrastate and Internet services monthly charges in all states except MN, NY and PA."

Service Agreement Summary

This Service Agreement is subject to and controlled by the Windstream Service Terms and Conditions and the service-specific terms and conditions located at <u>http://www.windstreamenterprise.com/service-terms-and-conditions</u>, including how such terms may be modified from time to time, and all of which are hereby incorporated herein by reference. By your signature you warrant that you have read, understand and agree to the Service Agreement, Windstream Service Terms and Conditions and applicable service-specific terms and conditions, and acknowledge that you are authorized to sign this Service Agreement and order the Service(s) as outlined herein.

CUSTOMER	WINDSTREAM	
Signature:	Signature:	
Printed Name:	Printed Name:	
Title:	<u>Title:</u>	
Date:	Date:	

This offer is voidable by Windstream if not signed and returned by 11/27/2020.

Location Summary

Location Name	Monthly Recurring Charges	One-Time Charges	Credits
City of Waukesha	\$1,497.03	\$0.00	\$0.00

Location Detail

Location Name	City of Waukesha	Account Number	5273161
Location Address	201 DELAFIELD ST , WAUKESHA, WI 53188-3646	Service Order Type	Upsell
Total One-Time Charges: \$0.00		Total Recurring C \$1,497.03	

Monthly Recurring Charges

Product		Qty.	Unit Price	Total Price
Common Voice Features				
	900/976 Block	1	\$0.00	\$0.00
	International Block	1	\$0.00	\$0.00
Dynamic IP				\$1305.03
	Call Paths - SIP	50	Included	
	Ethernet Access(20 Mb)	1	Included	
	Managed Router - Advanced	1	Included	
	Managed Router Equipment	1	Included	
	IP Addresses Block of 4 Charge	1	\$0.00	\$0.00
	20 DID Station Numbers	9	\$6.00	\$54.00
	FSLC Charge	15	\$9.20	\$138.00
			Total	\$1,497.03

Usage Rates

	Product and Usage Rates			
Usage Type	Rate	Initial Increment	Additional Increment	Precision
Out of State Long Distance Charges (D)	0.03	6 sec	6 sec	2 digit†
In State Long Distance Charges (D)	0.03	6 sec	6 sec	2 digit†
Regional Long Distance Charges (D)	0.03	6 sec	6 sec	2 digit†

Rates listed within the Usage Rates section are applicable for all locations, unless otherwise noted on the individual Service Location listing in the Usage Rates sub-section.

Notes: 1 - Per Minute 2 - Per Call 3 - Per Minute per Participant

* Rates are subject to change on 30 days notice via bill message on customer's invoice.

** Additional charges apply for all local, long distance and 8XX features, network access charges, router maintenance, CPE maintenance and directory listings. For the current features pricing, go to https://www.windstream.com/about/legal/Fee-and-Surcharge-Guide

*** Amounts listed are reasonable approximations based on initial proposal. Actual amounts shall depend on final lease amount set forth in the Customer's Lease Agreement.

^{II} Local Usage is an additional charge in CA, DC, MA, MD, NH, NJ, NY, PA and RI and will be billed at the current tariffed rate. Rates are subject to change on 30 days notice via bill message on customer's invoice.

† Each call is billed to two decimal places and rounds the billed amount for each call up to the nearest whole cent.