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-----Original Message-----

From: Kathy Arrotta [<mailto:karrotta@mac.com>]  
Sent: Friday, December 4, 2020 11:29 AM  
To: Alex Damien <ADamien@waukesha-wi.gov>  
Subject: water bill

NOTICE: External Email

This email message originated from outside the City of Waukesha. Do not click on links or open attachments unless you have verified the sender. If there is concern, please report this email.

Dear Mr. Damien;

My name is Kathleen Arrotta and I live at and own the property at 2007 Penhurst Way in the City of Waukesha. My customer # is: 049828, and my account # is: 319465000. I recently received my water & wastewater bill from the Waukesha Water Utility and the charges from the previous billing period were up substantially. This is not surprising in that during the billing period of 7/20/20 through 10/20/20 I was watering my newly sodded yard daily, as required by the lawn service which installed it.

I called Waukesha Water Utility this morning to discuss this (and to better understand how the Utility's billing works) and was referred by the person I spoke with to you. It is my hope that I may qualify for a sewer usage credit given the circumstance. Please advise at your earliest convenience.

Sincerely,

Kathleen Arrotta  
262-442-7274  
karrotta@mac.com