

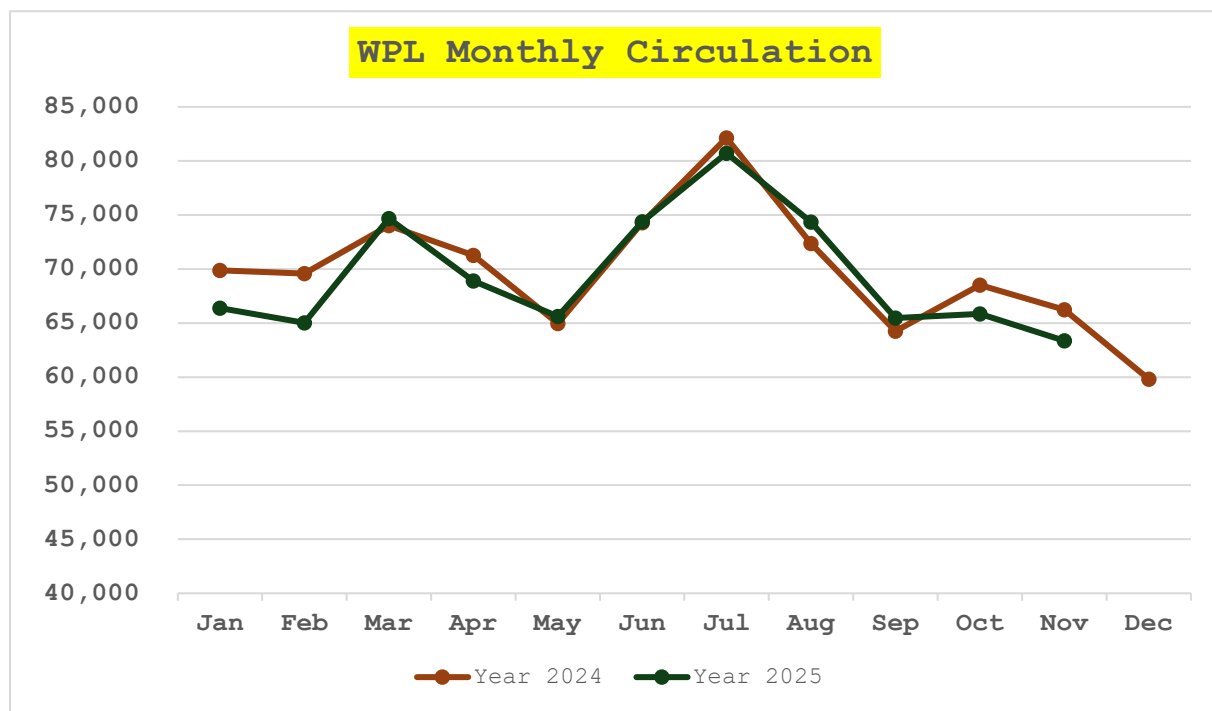
Administrative and Staff Reports for December 11, 2025 Board Meeting

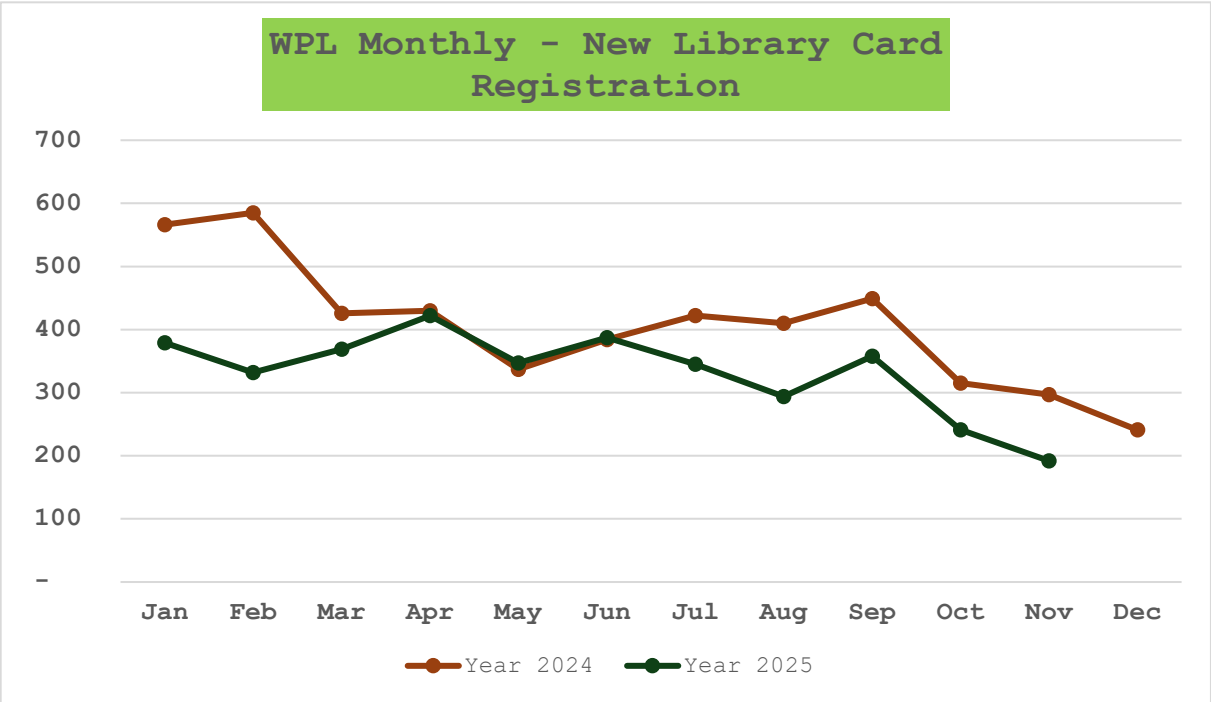
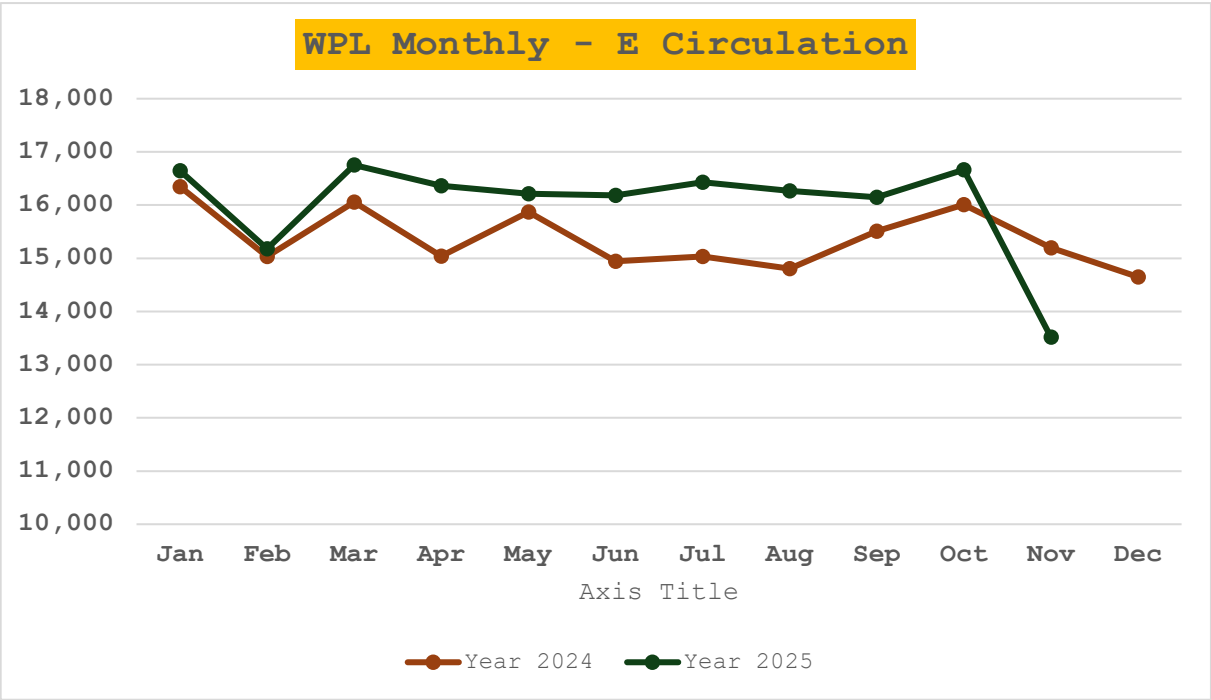
LIBRARY DIRECTOR, BRUCE GAY

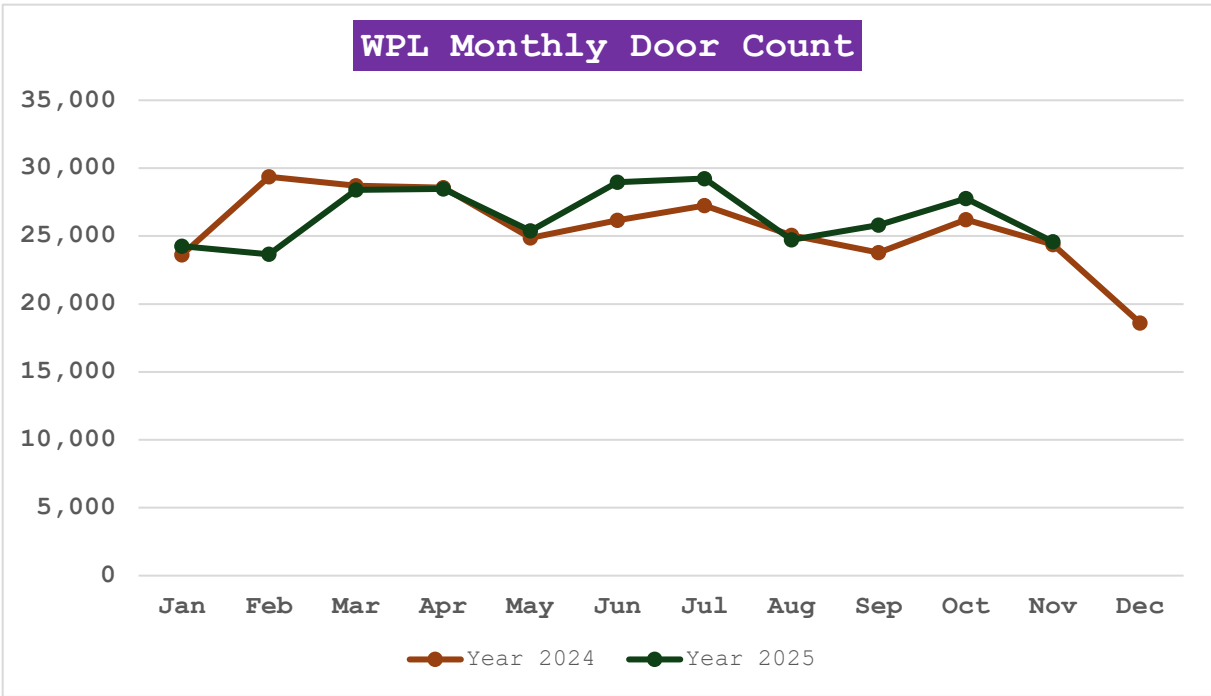
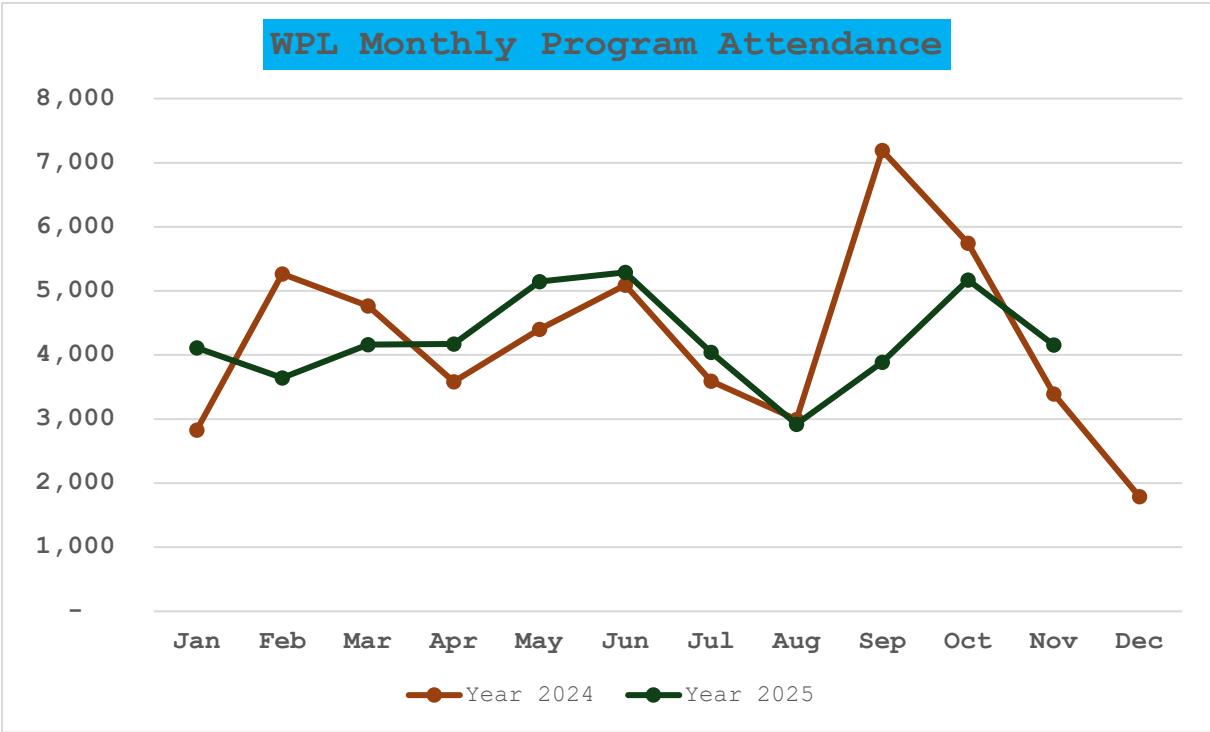
- **Waukesha County Act 150 Committee:** The committee met November 4, and will meet on December 9. I believe the committee will wrap up after its January meeting and send a recommendation to the Waukesha County board.
- **2026 Budget:** The 2026 operating budget was approved by the Common Council on November 4. There were no changes to the budget from earlier versions.
- **Friends of Waukesha Public Library event:** I attended the Friends event on November 22 featuring local author Maggie Ginsberg. The event was well planned and included a lively and interesting discussion with the author. 44 people attended.
- **Early close:** The library closed at 1 pm on Saturday, November 29 because of the large snowfall.
- **Hot Talks program:** I was the featured speaker at a library “Hot Talks” program on November 18. Organized by librarian Khorye Huffman, the program features 8 increasingly spicy salsas that I ate and then answered questions. Despite my nervousness, the program went well and I did not make a complete fool of myself.

Waukesha Public Library Service Standards	
	WE ARE PEOPLE-CENTERED Purpose over task • Respect for privacy • High regard for all
	WE CELEBRATE OUR SPACE Shared ownership • Proactive helpfulness
	WE ARE CONSISTENT IN OUR SERVICE Unified experience • Timely responses Effective referrals • Fair enforcement
	WE RESPECT EACH OTHER Positive library culture • Presence matters • Self-awareness

WPL By the Numbers:







ADMINISTRATIVE SERVICES, THERESE LYONS

Human Resources

The Accidents and Medical Incidents procedure was updated and shared with staff.

Building

- Thank you to Custodian Anna Gabrielson who finished removing peeled off decals from a wall in the Children's area. She then repainted it, making it look cleaner and more polished.
- Lee Mechanical is still in the building working on the HVAC project. New thermostats have been installed but are not yet operational. Thank you to staff for their patience as there are times when certain areas of the library are very warm.
- The front entrance revolving door is currently inoperable and unfortunately, the parts we need to repair it are unavailable. We are also reviewing proposals for replacement of the glass panels as they are also in need of attention. It may be more costly than expected because the current glass panels are no longer available. Patrons are still able to use the two side doors to enter and exit the building



Staff Development

- This month, we hosted a variety of Staff Development and THAM sessions. Topics included Equus Workforce Solutions, St. Vincent De Paul, reviewing the Accidents/Medical Emergencies procedure, and Conference Learnings from the Wisconsin Library Association and CORE Forum. We also hosted a Ryan Dowd Training called Self-Care and Burnout Prevention Training with Gabrielle Juliano-Villani.
- I also attended these webinars: "Thriving Workplaces: Mental Health and Wellbeing", "Seven Signs you have a Significant Leadership Gap," and "Understanding Library Governance in Milwaukee County."

Cross Training

This month staff began to work on cross training on their secondary desks. The hope is that cross training will increase flexibility and provide even better customer service while encouraging employees to grow in their skills.

Employee Engagement

- Cindy and the City's Employee Events committee hosted a baked potato bar for all City employees on **Thursday, November 6**. Afterward, city employees were given a tour of the library led by Bruce. Thank you to Cindy for doing much of the meal preparation and set up.

- On November 12, I joined other Leading Waukesha Alumni in putting together donations for the VA Hospital. The library collected a significant amount to add to the donations.

Public Art Committee

Three members of the Public Art Committee hosted tours of the collection on **Saturday, November 8**. Tour guides reportedly had a great time and this may be a program offered again.

COMMUNITY ENGAGEMENT, ALYSSA PISARSKI

In November, the Library hosted 124 programs with 4,156 attendees

- Children's Programs: 46 programs, 2,765 attendees
- Teen Programs: 19 programs, 461 attendees
- Adult Programs: 19 programs, 389 attendees
- General Interest: 40 programs, 541 attendees

Program Highlights

- **Preschool Fun Day:** In November, 166 children and caregivers visited the library for Preschool Fun Day. In one session hosted by Library Associate Kelli Cramer, children celebrated the Fall season. The children enjoyed listening to three books, singing, dancing, and using sandblocks. After storytime, they created a Fall Leaf Craft, used tangrams, sorted fruits and vegetables by color, and engaged in sensory play with bristle blocks and building toys. This program builds early literacy skills and school readiness for preschool-age children through the five early literacy practices of reading, writing, singing, talking, and playing!
- **Pajama Rama:** This has been another great month for Pajamarama! Kathy Luck has been joined by 154 patrons, who enjoyed her puppetry and storytelling.
- **Kids in the Kitchen:** The Tostadas program was a hit with our 39 attendees. Kids learned safe vegetable cutting skills with avocados, tomatoes, and even shaved carrots as they topped tostada shells with beans and rice to create delicious "food art."
- **Hello Saturday, STEAM:** National STEAM Day was a success at WPL. 117 patrons participated in STEAM centers. Families explored magnets, designed art with patterns, engineered habitats for animals, and learned about physics with marble mazes. Hello Saturday is a drop-in, weekend program that provides fun, engaging activities for children of all ages to participate in while visiting the library.
- **Memory Cafe:** Our November *Taste of Fall* Memory Cafe was full of fun and memories for 49 attendees, including 10 new participants. Tina Melzl demonstrated how to make a quick 20-minute berry jam. While the jam was thickening, she showed us how to make a delicious Fall apple loaf and made many samples for the group to taste. Attendees then took turns stirring the ingredients to make their own homemade salted maple butter. Our super volunteer Lu Ann made pumpkin bread. All of the recipes were included in their folders to try at home.
- **Adult Book Discussion:** *The Women* by Kristin Hannah – We welcomed 25 participants for an emotional, deeply touching discussion of Kristin Hannah's novel about the Vietnam War era through the perspective of a young female army nurse. Several veterans joined the discussion,

including Army Veteran Peer Specialist and Purple Heart recipient Peter Borucki. Almost everyone in attendance described personal and often painful family connections to the Vietnam War, and the group offered much support to each other during conversation.

- **Les Paul Lunch in the Library:** 11 teen students enjoyed making and decorating mini tile magnets to decorate their lockers. We also talked about our favorite Thanksgiving foods, Holiday traditions, and the proper timing for putting up Christmas decorations.



Outreach Highlights

Total outreach circulation – 874 items were delivered to and borrowed by Waukesha Outreach Patrons in November. The Outreach Services team had 129 in person interactions with outreach patrons this month, and received 79 phone, text, and email requests.

Library & School Collaboration

- **Kids' Choice** – The 2025-2026 Kids' Choice school visits were a hit with fourth, fifth, and sixth grade students at fourteen elementary and middle schools in Waukesha. Michele and Caitlin facilitated 18 visits and presented to 1,174 students. The Kids' Choice books are flying off the shelf at WPL!
- **School-aged Outreach-** More than 200 students at eAchieve Academy, Butler and Horning Middle School Lunch Bunch, afterschool CLC programs, and special ed storytimes enjoyed creating Tiny Art at thirteen separate events in November. Participants of all ages, with a variety of interests created unique art that they excitedly displayed or gifted to family members.



Partnerships/Collaborations

Laundromat Storytimes – Library Associate Rachel Brown and Library Page Kayla Vega visited two local laundromats (Flash and Westbrook) and engaged with 26 people. They distributed information about library services and programs, gave away books, and promoted early literacy in English and Spanish. Survey information was also collected regarding library use.

Community Engagement Highlights

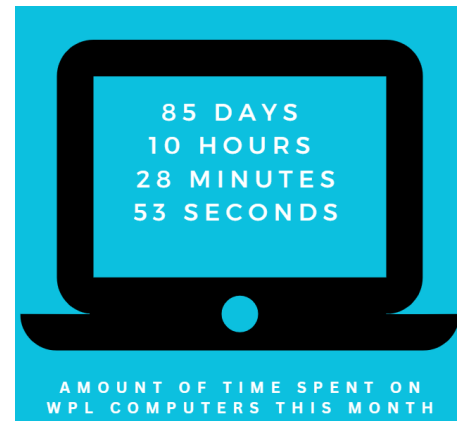
Sustainable Summer Reading Workshop – Alyssa Pisarski, Kelli Cramer, and Paula Mason attended a half day workshop at the Brookfield Public Library to learn about environmentally sound, economically feasible, and socially equitable summer programming practices. The workshop focused on library programming for all ages and provided time to discuss the ideas presented and brainstorm new program opportunities.

Studio 321

- 443 patron touch points.
- 56 makers were trained on makerspace equipment.
- The Glowforge and 3D printers have been running nonstop through November. The Glowforge is also booked out until the first full week of January for use. It is our most popular machine this time of year. Folks begin working on holiday projects starting in August and September.

Activities

- **Core Forum** – This year’s Core Forum was in Denver, CO. As always, the conference was full of more interesting sessions than I had time to attend. This was also my third year on the planning committee for the conference. Being on the committee means that I spend much of my time at the conference working for the conference. One highlight was a session from the Brooklyn Public Library—When to Tap-In and Tap-Out: Nurturing Resilience and Renewing Bonds in Library Teams—that really spoke to me. BPL’s Office of Neighborhood Services noticed that staff from their 62 branches were dealing with burnout, so they wanted to provide a way for staff to recharge and reenergize. Branches would ‘tap out’ and then the Office of Neighborhood Services and other admin staff would ‘tap in’ and run the branch for the day while staff went out and spent time together outside of work. It’s made me start thinking about if there are ways we could do something similar for WPL staff.
- **ALA Emerging Tech Trends** – I am on the planning for the Emerging Tech Trends panel that takes place at ALA Annual every year. In October we hosted an online discussion for librarians to talk about AI in the library, and it was very interesting. We met in November to brainstorm topics and potential speakers for the panel. We also put together the form for people to submit ideas for us to review. We won’t meet in December, but at the January meeting we’ll start reviewing submissions. We plan to host another online discussion in February.
- **Sorter** – The sorter started rejecting items in our external return with the error message ‘item too long.’ IT Technician II Jason Penckofer is working with MK to determine what the problem is. Executive Director Bruce Gay reached out to MK to get an update on the sorter refresh. They are still trying to get the work scheduled in 2025, but they are running out of time.
- **Website** – I signed the contract with Revize to redesign our website and move it to their hosting services. The first step is a design questionnaire. I’ll be going through the questionnaire with Marketing and Communications Manager Kori Hall and her staff. The process will take six to eight months to complete.



Winter/Spring Event Handouts

- The Marketing Department completed the children's pages for the 2026 Winter/Spring Park Rec Guide. The guide will be delivered to homes around December 8, and the children's pages are currently available on the Library's website in both [English](#) and [Spanish](#). Printed copies can be picked up at either of the Library's service desks.

Kids Winter & Spring Programs 2026

WaukeshaPublicLibrary.org
211 Wisconsin Ave.
Waukesha, WI 53090
262-524-3692

Many of the programs in this brochure are made possible by the Friends of Waukesha Public Library. If you're interested in joining the Friends, information can be found on the Library's website.

WPL is committed to providing the highest degree of accessibility within our means. Please call 262-524-3693, or email friends@wpl.org, for two weeks prior to any event to ensure adequate time for them to be explored.

Follow us on Facebook

Programs are located in the Children's Program Room and do not require registration, unless otherwise indicated.

Learn & Grow: Preschool Programs

Books for Babies

January 7, 14 & 21 @ 10:00 AM

Meet the newest board books for babies, then stop for playtime! We'll introduce titles, not off the press, share literacy tips, and read a story or two. Alternating, enjoy tactile and unstructured play with our developmental collection. Playtime is unstructured.

Stories Alive

Jan. 24, Feb. 9 & 22, March 9 & 23

Jan. 24, Feb. 24 @ 10:00 AM

Stories spring to life as these drop-in storytimes for kids of all ages. Our librarians will bring unique imaginations with puppets, songs, interactive props, and imaginative activities. Watch as the magic of storytelling comes alive!

Wiggles & Giggles Storytime

Tuesdays @ 10:00 AM, Jan. 27 - April 28

No storytime on February 10 and March 2

Show those stiles out with fun stories, singing, dancing, and more!

Pajamas

Tuesdays @ 6:30 PM, Jan. 27 - April 28

Join Miss Katy and her adorable puppets for cozy bedtime stories, KiDs pillow, and fuzzy plays optional.

Baby & Toddler Storytime & Playgroup

Tuesdays @ 10:00 AM, Jan. 20 - April 24

No storytime or playgroup on April 6

Infants, toddlers, and their caregivers are invited to join us for stories, music, fingerplays, and other activities that help build a love of reading. Storytime is followed by an interactive playgroup for families. Drop in and enjoy a read-aloud with puppets, music, and fun of our storybook.

Messy Masterpieces

May 4, 11 & 18 @ 10:00 AM

Let your child explore art without the pressure of making anything specific. Kids will be encouraged to experiment, play, and discover their own artistic side.

Titles for Tots

January 9, 16, 23 @ 10:00 AM

Discover exciting new children's books chosen to support your child's imagination. We'll share valuable literacy tips and read a story or two. Alternating, stay to socialize while the kids explore books that encourage creativity, unstructured play. Playtime is unstructured.

Music Mondays

Feb. 2 & 9, March 2, 9, & 30,

April 13 & 27 @ 10:00 AM

Thirty minutes of songs and rhymes will encourage singing, dancing, and playing.

Little Sweetheart Dance Party

February 10 @ 10:00 AM - Program Room A/B

Dance the morning away with your little sweetheart. Grow to family-friendly music and enjoy light refreshments.

Preschool Fun Days

Thursdays @ 10:00 AM, Jan. 29 - April 20

No Preschool Fun Day on April 2

Kids ages 3-4 and their caregivers are invited to join us for a fun-filled morning of stories and early literacy activities. We will focus on the very early literacy skills: READ! TALK! SING! WRITE! PLAY!

Family Storytime

February 7 @ 10:00 AM

Drop-In Storytime: Join us for a drop-in storytime for kids of all ages.

1000 Books Before Kindergarten

Reading with your child builds a solid foundation of pre-reading skills that ensures they'll enter 1st ready to succeed. Babies and children not yet enrolled in kindergarten are encouraged to sign up. Stop by the Library to receive your reading log or sign up using the Virtual Reading Program on our website.

Think, Build, Learn, & Create: School-Age Programs Kids ages 5-12 are invited

LEGO® Club

Feb. 5 & 18, March 5 & 18, April 2, 16, & 30 @ 4:00 PM

Play and meet other budding builders! LEGO® bricks are provided.

Creative Sparks

Jan. 26, Feb. 25, March 25, & April 22 @ 4:00 PM

Perfect for kids who like to explore different ways of creating, this program features a new hands-on art project each month. Registration is required.

January 30 Cottage

February: Mardi Gras Inspired Fashion

March: Translucent Paper and Watercolor Pencil Sketches

April: Mixed Media Garden Sculpting

Janisoree at the Library! Saturday, January 24

Janisoree is going to be "Out of This World" with her "star" performances and hands-on activities that'll leave you seeing stars. Registration is not required.

Your Mars Vacation - 10:00 AM - Program Room A/B

Dr. Dennis Boush will walk you through your library tour hotspot, along with your accommodations aboard the SpaceX Starliner, for your three-year adventure.

JuneBee Art

January 10 @ 10:00 AM - Studio 321

Create an "Out of This World" masterpiece in Studio 321. Open to all ages. Makers under age 11 must be accompanied by an adult.

Hello Saturday!

Saturdays @ 10:00 AM - Jan. 31 - April 11

Spice up your Saturday with a family activity!

January 31

Caterpillar

- The Marketing Department also completed the Winter/Spring Adult Events handout. Printed copies are currently available at each of the service desks and on the Library's [website](#). Be sure to take a look at the wide array of upcoming events and mark your calendar!
- To better reach young adults this winter, Marketing created a promotional handout that solely highlights the Library's teen events. Printed copies are available at both service desks and in the Teen Zone. The handout will also be distributed at family outreach events.

Winter & Spring 2026

Adult Events

Adult events take place in Program Room A/B and do not require registration, unless otherwise indicated. To register, use our online event calendar on WaukeshaPublicLibrary.org. Registration opens four weeks prior to each event.

■ = Book Discussions and Literary Events

January

Nourishing Our Neighbors: A Conversation on Food and Nutrition Insecurity
January 12 @ 10:30 AM
Community leaders will explore food and nutrition insecurity in Waukesha. Discover local resources for hunger relief and nutrition education, and learn practical ways to expand access to healthy, affordable food for all. Light breakfast will be served.

■ Book Discussion: The Heaven & Earth Grocery Store by James McBride
January 21 @ 10:30 AM - Carnegie Room
Let's discuss McBride's award-winning bestseller that reaffirms the power of community and compassion. Jennifer Layton, Director of Child Welfare from Catholic Charities, will be joining us to add her insights to the conversation.

YMCA Nutrition Workshop: Budget-Friendly Meals
January 26 @ 6:00 PM
Join Sydney Roberts, a Registered Dietitian from the YMCA, who knows that eating healthy doesn't have to mean spending more. In this workshop, she'll share how simple planning, smart shopping, and a little creativity can turn a tight grocery budget into a week of delicious, nutritious meals. The menu will include white bean soup and a hummus vegetable snack—samples included! You'll leave with real-life tips, recipes, and inspiration to make your own budget-friendly meals. Registration is required.

■ The Choice of Voice: A Writer's Workshop
January 26 @ 10:30 AM
Kathie Giorgio will lead an interactive writers' workshop exploring the powerful role of voice. Fiction and non-fiction writers are welcome. Kathie is the director and founder of the AllWriters' Workplace & Workshop and an acclaimed author.

February

Community Resource Fair
February 3, 11:00 AM-1:00 PM
Strong communities are caring communities! Talk with representatives from local organizations providing helpful resources and support to Waukesha residents.

■ Book Discussion: One Golden Summer by Carley Fortune
February 16 @ 5:00 PM - Carnegie Room
Gather to read silently in our cozy Carnegie Room and enjoy a snack. Readers are welcome, but not required, to quietly socialize and chat about what they're reading for the last 15 minutes of the event.

A Decadent Doe: French Silk Pie with Raspberry Sauce
February 9 @ 6:00 PM
Just in time for Valentine's Day, join French Pastry Chef Katrina Gradjan to learn how to make French Silk Pie with Raspberry Sauce and enjoy a sumptuous sample. Registration is required.

■ Book Discussion: One Golden Summer by Carley Fortune
February 16 @ 6:30 PM - Carnegie Room
Romantics unite for a discussion on the beachiest of beach reads! We'll warm up with One Golden Summer as we make our way through the coldest winter months. Joining us is Natasha, owner of The Well Red Dandel, Milwaukee's first romance bookstore.

2026 Teen Winter & Spring Programs

Teens in grades 6-12 are invited to participate. Registration is not required.

Teen After-School Activities
Every Tuesday & Wednesday, February-April • 2:30-3:45 PM • Teen Zone
*No teen activities on March 31 and April 1
Join us after school every Tuesday and Wednesday for games, crafts, and activities. The fourth Tuesday of the month will be Teen Snack Hour.

Teen Snack Hour
Feb. 24, March 24, April 28, and May 26
2:30-3:45 PM • Program Room A/B
Stop by the first-floor Program Room to enjoy a snack and play the Nintendo Switch. Snacks are available while supplies last.

Teen Library Con
Feb. 12, March 12, and April 9 • 6:30-7:30 PM • Teen Zone
Celebrate a love for all things nerdy—and wear your cosplay! We'll do an art activity, eat Japanese snacks, play games, and talk about manga and anime.

Teen Super Smash Bros Tournament
May 13 • 2:30-5:00 PM • Program Room A/B
Battle for glory and gift cards! Choose your main and face your friends and foes in these N1 matches. Sign up from 2:30-3:00 PM during warm-ups. Then, we fight for gold!

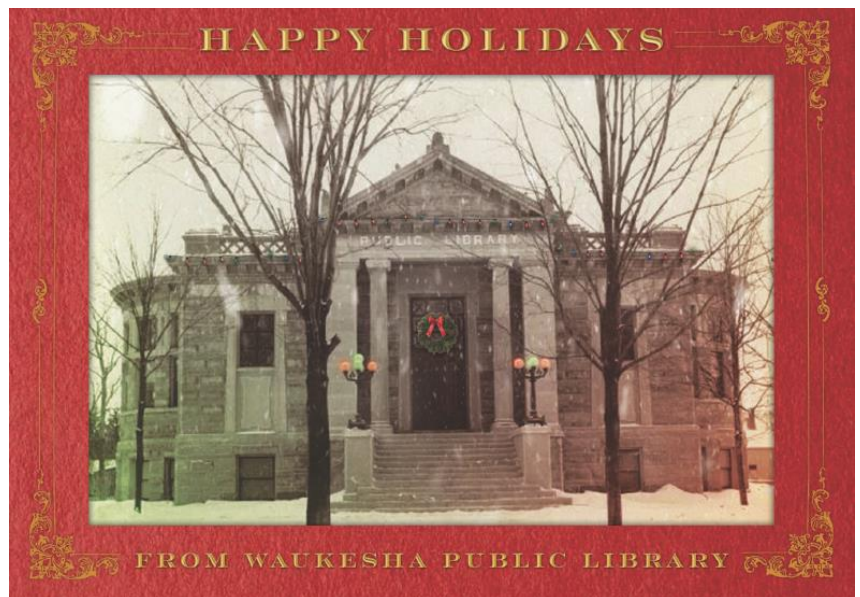
WaukeshaPublicLibrary.org
321 Wisconsin Ave.
Waukesha, WI 53186
262-524-3682

Follow the Library on social media!
Facebook: [Waukesha Public Library](https://www.facebook.com/WaukeshaPublicLibrary)
Instagram: [@WaukeshaLibrary](https://www.instagram.com/WaukeshaLibrary)



Holiday Card

Happy Holidays! Marketing created the Library's holiday card, which will be mailed to donors, partners, government officials, and Library advocates. In recognition of our upcoming 130th anniversary, the design features a vintage photo of the building accented with festive holiday touches.



Book Tree

There's holiday cheer, and then there's LIBRARY holiday cheer! This month, Marketing created the third annual Library book tree and the first-ever holiday selfie station. The tree is approximately eight feet tall, comprised of 387 books, 420 twinkle lights, 24 library cards, and 35 feet of garland. We invite everyone to admire the display, snap a pic, and then share the cheer using #WPLBookTree.

Waukesha Reads

- The Waukesha Reads Partner Committee met on November 11 to celebrate another outstanding year! Members shared success stories and photos while discussing suggestions and potential improvements for Waukesha Reads 2026.
- The Waukesha Reads Steering Committee will meet on December 10 to begin discussing potential book titles for next year and to determine whether or not the Library will be applying for a Big Read grant in 2026.



Other Marketing Projects:

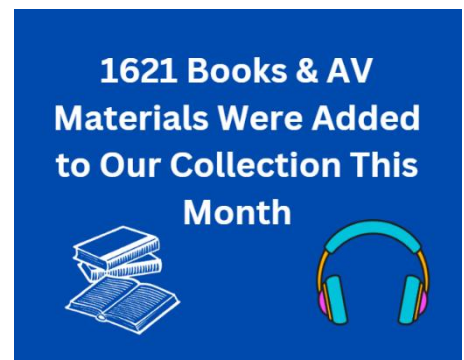
- The October "Welcome" email was sent to 127 new cardholders on November 18. It was opened by 61 people, and nobody unsubscribed.
- November social media statistics:
 - Adult Facebook and Instagram=27 posts (including 10 reels) and 16 stories
 - Children's Facebook=20 posts (including 10 reels)
- November newsletter blasts were sent out on the following topics: November Monday Movie Matinee; Quiet Book Club; Public Art Tour; Hot Talks with Bruce Gay; Maggie Ginsberg author event; Connect & Learn Workshop; cancellation of the Connect & Learn Workshop; Thanksgiving week hours; December Monday Movie Matinee; and the November 29 early close.
- Closing messaging was created for Thanksgiving week.
- Promotional slides were created for the Friends of WPL Maggie Ginsberg event.
- The Vega Catalog's children's showcase was updated to reflect the theme "Gather together."
- Marketing Department slides were created for Staff Ed Day.
- Signs were created for a temporary stuffie and puppet sale.
- The winter/spring children's handout was translated into Spanish and redesigned to accommodate the Spanish text.
- The winter/spring adult events were added to the Library's Online Event Calendar.
- A Memory Café brochure was created for January-June 2026.
- Two decorative "Taste of Fall" signs were created for the November Memory Café.
- A Waukesha Reads photo slideshow was created for use at the Waukesha Reads Partner Committee meeting and the November Library Board meeting.
- A sign was made for the LEGO Club display.
- A logo, slideshow, and letterhead were created for Staff Ed Day.

- Eight reading lists were created in LibraryAware for the 2026 Reading is Lit year-long reading challenge.
- Eight banners and eight badges were created for the 2026 Reading is Lit year-long reading challenge.
- A sign was created for the holiday puzzles.
- The Staff Picks showcase was updated in the Vega Catalog and the *Staff Picks* newsletter was sent out.
- A new booklist, *Feast of Fiction*, was created and added to the Library's website.
- Twelve book display signs were created for the month of December.
- November event information was submitted to the City of Waukesha calendar, the Downtown Waukesha calendar, and the Eras event calendar.
- November event information was submitted to Peachjar.

MATERIALS COLLECTION, CAROLYN PEIL

Activities

- Children's librarian Caitlin Schaffer attended the Bridges Youth Services meeting on Nov. 3 at Hartland Public Library.
- Librarian Sara Byrnes attended the Bridges Adult Services meeting on Nov. 4th at Oconomowoc Public Library.
- Sara also talked with a group of "First Year Experience" students from Carroll University on Nov. 4th about censorship and book banning.
- On Nov. 13th, LA's Anne Klug, Carol Rose, and Cindy Detro were given the opportunity to complete a JDQ for their library assistant position. The completed JDQ was turned in on Nov. 18th.
- On Nov. 19th the selection librarians met with the Acquisitions team to discuss year-end spending and life after Baker & Taylor.
- Children's Librarian Caitlin talked with an honors class from Carroll University about banned books on Nov. 19th.
- Selection librarians worked frantically to prepare final orders for 2025 funds. Acquisitions will complete materials ordering around December 10th. **Acquisitions received 3521 items in November- a number not seen for at least 7 years!**
- Database Librarian Erin Kramer and I met with Kristie Glascock from Newsbank to discuss an enhanced newspaper database available to us. This would provide access to 429 additional newspapers, including 10 from Wisconsin.



PUBLIC SERVICES, JUSTIN STEVENSON

Activities

- Cross training for desk staff has begun. This is a multifaceted project involving all public service points and staff from almost every department. Each desk staff member involved is on a “training pathway” where they will learn a secondary desk and eventually a tertiary desk. This strengthens our staff, our service to our patrons, and increases schedule flexibility. This effort supports multiple WPL Service Standards. More updates and progress to follow in the coming months.
- The Public Services department has adjusted workflows in the circ workroom, resulting in much greater efficiency with transit unloading, materials handling, and shelving.
- Public Services Manager Justin Stevenson and Technology Services Manager John Klima attended the Core Forum conference in Denver. This is an annual conference focusing on access and equity, buildings and operations, leadership and management, collections, and technology. Justin attended a preconference about embedding equity practices into programs and services, as well as sessions on accessibility in library buildings, customer service and culture building, and usage-based demography. Useful connections were made with library professionals from systems around the U.S.
- Marketing & Communications Manager Kori Hall and Justin met with WPRF’s Customer and Administrative Services Manager, Mark Schram, for a demonstration of the USPS’s Every Door Direct Mail tool. This tool will allow the Library to send large amounts of mailings to our community members easily and efficiently. Mass mail marketing campaigns are something the Library will explore further in 2026.
- The recently announced School District of Waukesha school closings will likely affect the after-school environment at the Library. Library management have already begun brainstorming program and service ideas to engage middle schoolers, and have begun a dialog with school staff. More information on collaboration and innovation between SDW and WPL will follow once the effect of these changes is clearer.

