

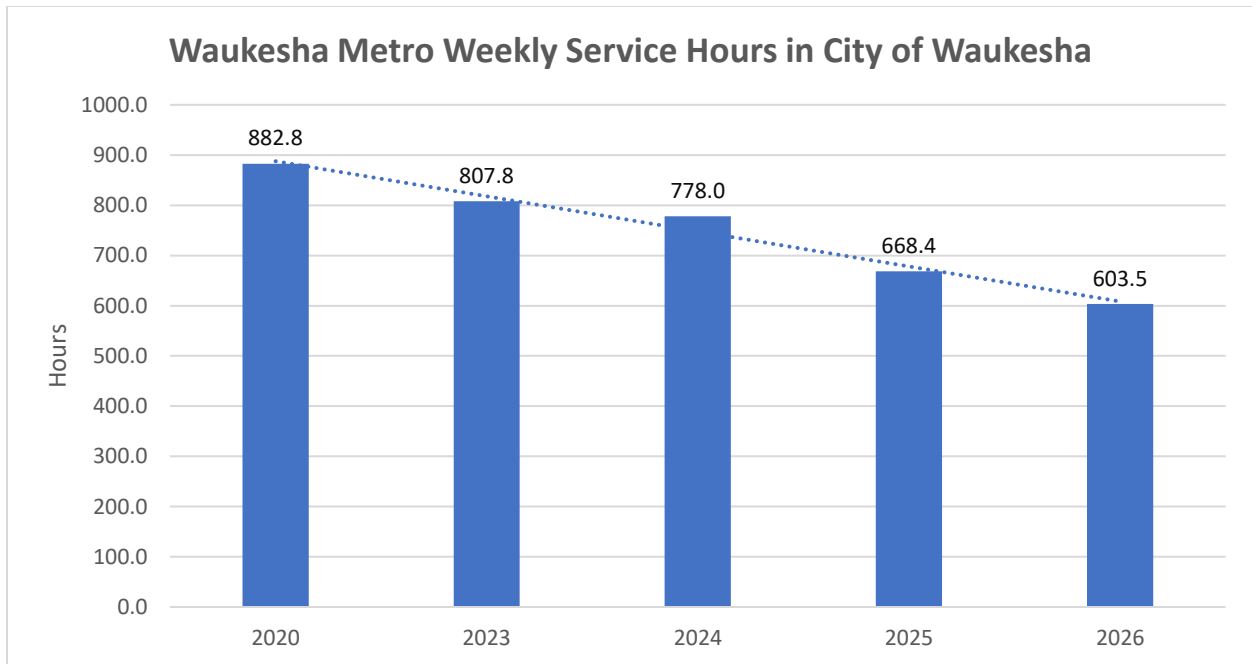
## Public Works – Waukesha Metro Transit

2311 Badger Drive  
Waukesha, Wisconsin 53188

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Director**  
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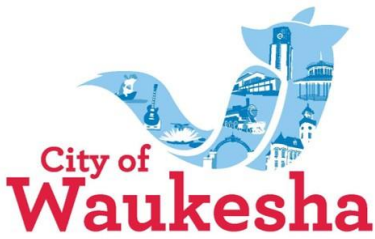
### Waukesha Metro Transit Service Levels

After the August 24, 2026 service reductions take effect, total weekly service hours in the City will have been reduced 32% from 2020 levels, dropping from nearly 900 to 600 hours per week—the lowest level since 1990. In addition, the City’s 2026 contribution to transit is its lowest since 2011.



#### Recent Major Transit Service Initiatives & Studies

- Completed 2023-2027 Transit Development Plan (Dec. 2022)
- Implementation of Service Re-design including extension of Route 1 (June 2023)
- Completed Bluemound Rd. (Route 1) Enhancement Study (August 2023)
- Completed Microtransit Feasibility Study (March 2025)
- Implementation of Route Consolidation- 10 Routes to 8 Routes (June 2025)
- Transit Organizational Structure Study (In progress)



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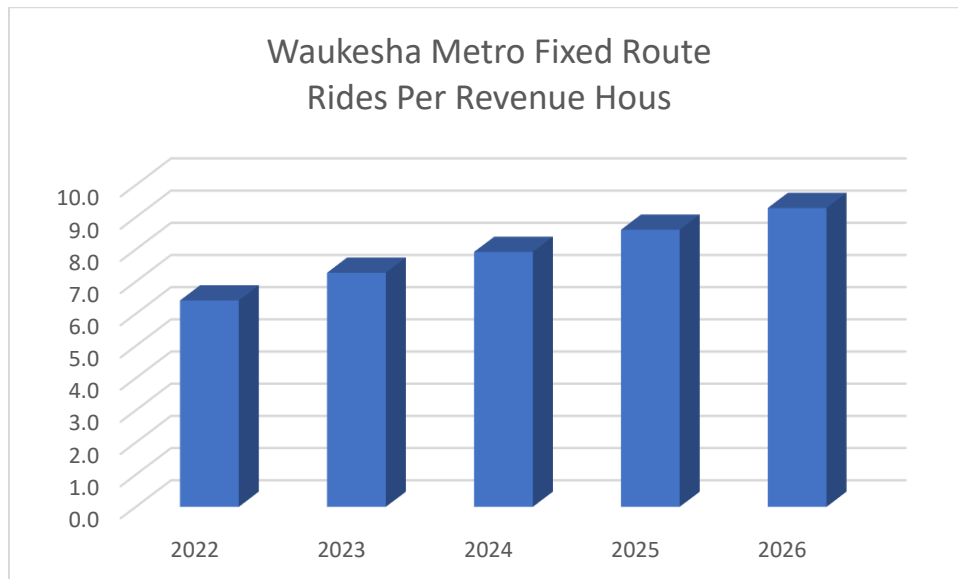
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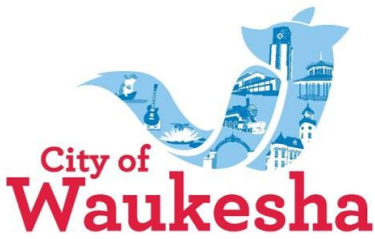
### Major Transit Service Reductions in the City of Waukesha 2023- 2026

- Elimination of Route 2
- 50% Reduction of 5 & 6 Weekday Service Hours
- 29% Reduction in Route 1 Service Hours
- Eliminating Route 6 on Sundays (6/15/26)
- Combined Route 7 & 8
- 32% decrease in service hours in the City
- Weekly City service hours at 1990 level
- Eliminated over 150 bus stops
- Eliminated 10 bus shelters
- Reduced fixed fleet replacements by 6 buses (Over \$4.2 million less fleet replacement costs)

### Improved Passenger Efficiency

A positive result of the service changes is improved ridership efficiency. Passengers per revenue hour increased 45%, from 6.4 in 2022 to 9.3 in 2026. Improving ridership efficiency was one of the primary goals of these changes.



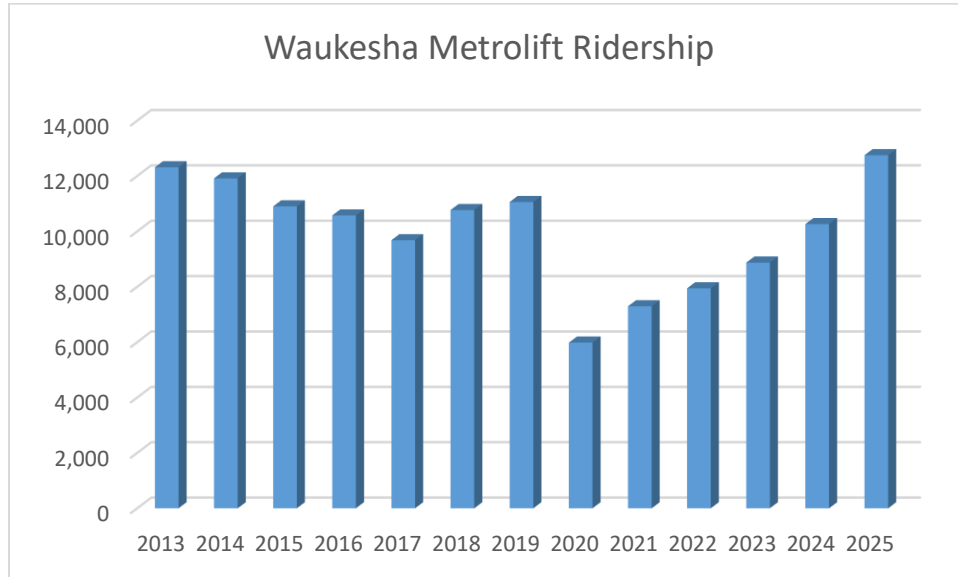


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### Metrolift Growth



- 47% Increase in ridership from 2022 to 2025 and continues to increase in 2026.
- Demand has required an additional bus on the road/driver shift every weekday afternoon.
- Metrolift ridership now exceeds 2013 levels, when service required 5 buses in operation and a total fleet of 7. In 2025, similar demand was met with 3 buses in operation and a total fleet of 4.
- Growth in Metrolift has continued in 2026 and at times all 4 buses are in service at one time. Transit will need an additional Metrolift bus as demand is expected to continue to grow.