



Office of the Mayor
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**PROCLAMATION
NATIONAL PUBLIC SAFETY AND TELECOMMUNICATORS WEEK**

WHEREAS, every year since 1981, the second full week of April has been set aside to honor telecommunications personnel in the public safety community who dedicate their lives to serving the public; and

WHEREAS, across the nation in times of intense personal crises and community-wide disasters, the first access point for those seeking all classes of emergency services is 9-1-1; and

WHEREAS, the public safety telecommunicators who receive these calls are the first and single point of contact for persons seeking immediate relief during an emergency; and

WHEREAS, emergencies can occur at any time, and public safety telecommunicators respond to emergency calls, dispatch emergency professionals and equipment, relay information to emergency response personnel while monitoring their activities by radio, and oftentimes render life-saving assistance themselves; and

WHEREAS, an estimated 240 million calls are made to 9-1-1 in the U.S. each year, and the details of those calls are critical to the emergency personnel who respond; and

WHEREAS, public safety telecommunicators are the voices we hear when we call for help. They provide critical assistance and calm reassurance during our worst moments, and they exhibit compassion, understanding, and professionalism while performing their jobs; and

WHEREAS, it is fitting and proper that we formally recognize the City of Waukesha's safety telecommunicators for the work they do every day to protect the community.

THEREFORE, I, Shawn Reilly, Mayor of Waukesha do hereby proclaim April 12-18, 2026, as

NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK

in honor of the men and women whose diligence and professionalism help keep our city and citizens safe.

Signed this 9th day of April 2026

Shawn N. Reilly, Mayor
City of Waukesha